

Press Release
For Immediate Release

Cyber Security Incident Detected at Cyberport

Hong Kong, 6 September 2023 – Cyberport has identified a cyber security incident involving unauthorized third-party access to part of Cyberport’s computer system.

Cyberport is highly concerned about the incident and has taken immediate control measures in response, including reporting to the Hong Kong Police Force (HKPF), shutting down the affected computer equipment and conducting a prompt and thorough investigation with the assistance of independent external cybersecurity experts. The incident was also reported to relevant government authorities and the Office of the Privacy Commissioner for Personal Data (PCPD).

Cyberport monitored earlier today the circulation of information on the internet suspected to be related to the incident during security surveillance.

Cyberport strongly condemns any form of cybercrime and will fully cooperate with law enforcement departments in their investigations.

Cyberport attaches great importance to data security and will provide all necessary assistance to those affected as appropriate while strengthening the resilience of its systems. Meanwhile, we will also notify affected parties and set up a dedicated email (infosecurity.cs@cyberport.hk) to handle enquires in relation to the incident and follow-up actions.

Cyberport has always held data security and the protection of personal data as priorities and has taken an array of preventive security measures with regard to this incident, including a comprehensive review of its computer network security facilities and prevailing data handling policy.

In addition, Cyberport will strive to strengthen security in various areas, including data management and cyber security, to further strengthen its cyber resilience, and take all necessary measures to ensure data security.

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About Cyberport

Cyberport is Hong Kong's digital technology flagship and incubator for entrepreneurship with over 1,900 members including over 800 onsite and close to 1,100 offsite start-ups and technology companies. It is managed by Hong Kong Cyberport Management Company Limited, wholly owned by the Hong Kong SAR Government. With a vision to be the hub for digital technology, thereby creating a new economic driver for Hong Kong, Cyberport is committed to nurturing a vibrant tech ecosystem by cultivating talent, promoting entrepreneurship among youth, supporting start-ups, fostering industry development by promoting strategic collaboration with local and international partners, and integrating new and traditional economies by accelerating digital transformation in public and private sectors.

For more information, please visit www.cyberport.hk