

Our Ref.: JLL/CYBT/2023/C/1597

1st December 2023

**Notice to
All Tenants at Cyberport 2**

Dear Sir/Madam,

Cyberport – Temporary Power Suspension at Cyberport 2

Please be informed that the temporary power suspension at Cyberport 2 will be carried out for switchgear inspection and repair work. Details are as below:

Date	Time	Affected Service	Affected Area	Contingency Measures
17 th December 2023 (Sunday)	01:00hrs – 04:00hrs	Passenger Lift no. 1 – 6	- Cyberport 2	1 cargo Lift & 1 passenger lift will keep in operation during inspection time
		Cargo Lift no. 7		
		TBE Essential Power		During the initiation and completion of the inspection, there will be a brief power interruption as the backup generator is activated.
		Essential Power	- Public Area; Level 1 – Roof floor	/
		Normal Public Power	- Level 1 – 15, Cyberport 2 - Level 3, Carpark 1 & 2 - Loading Area, Cyberport 1 & 2	
		AHU and BMS Controllers	- Level 1 – 15, Cyberport 2	

To prevent any potential damage or data loss resulting from the power interruption, tenants are advised to power off and back up all electronic/electrical devices prior to the commencement of the work.

We apologize for any inconvenience that may have caused and thank you for your kind support to make Cyberport a better place. Should you have any enquiries, please feel free to contact our Customer Services hotline at 3166 3111.

Yours faithfully,

Cyberport Facilities Management Office

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Welcome to use Cyberport Customer Service Portal!

<https://service.cyberport.hk/csp>

