

Our Ref.: JLL/CYBT/2023/C/1612

8<sup>th</sup> December 2023

**Notice to  
All Tenants at Cyberport**

Dear Sir/Madam,

**Cyberport – We Need Your Opinions! Complete Our IT&T Services Customer Satisfaction Survey**

Greetings! Cyberport is committed to providing customers with the best IT & Telecommunications services and quality. We treasure feedback from our customers which will be used to improve and provide you with the best possible services.

We will conduct a customer satisfaction survey during 11<sup>th</sup> December 2023(Monday) to 12<sup>th</sup> January 2024 (Friday). Our ambassador will visit your company to conduct a face-to-face survey which should take no more than 5 minutes.

If you have any questions, please feel free to contact our Network Operation Centre (NOC) hotline at 8100 9503 or email to [noc@cyberport.com.hk](mailto:noc@cyberport.com.hk).

Thank you for taking the time.

Yours faithfully,

**Cyberport Facilities Management Office**

T: +852 3166 3111

[facility@cyberport.hk](mailto:facility@cyberport.hk)



Welcome to use Cyberport Customer Service Portal!

<https://service.cyberport.hk/csp>

